

## FREQUENTLY ASKED QUESTIONS

### Red Bull Air Race, Cannes

#### April 20 – 22, 2018

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### EVENT INFORMATION

#### What is the Red Bull Air Race?

Created in 2003, the Red Bull Air Race World Championship has held more than 80 races around the world. The Red Bull Air Race World Championship features the world's best race pilots in a pure motorsport competition that combines speed, precision and skill. Using the fastest, most agile, lightweight racing planes, pilots hit speeds of 370kmh while enduring forces of up to 12G as they navigate a low-level slalom track marked by 25-meter-high, air-filled pylons. In 2014, the Challenger Cup was conceived to help the next generation of pilots develop the skills needed for potential advancement to the Master Class that vies for the World Championship.

#### When and where will the Red Bull Air Race happen in Cannes?

The second race of the 2018 Red Bull Air Race World Championship will take place in Cannes on 20, 21 and 22 April 2018.

The racetrack, will be located in the Bay of Cannes while the official Race Airport is located at Cannes Mandelieu Airport.

#### What is the schedule of this race in Cannes?

The Red Bull Air Race in Cannes takes place over 3 days, and includes aviation related side acts. Below are the opening hours of the venue:

- Friday April 20<sup>th</sup>: Free Practice day (0915 to 2000)
- Saturday, April 21<sup>st</sup>: Qualifying day (0915 to 2000)
- Sunday, April 22<sup>nd</sup>: Race day (1015 to 1900)

Please keep up to date with the schedule at: [www.redbullairrace.com/en\\_INT/event/cannes](http://www.redbullairrace.com/en_INT/event/cannes)

### Will commentary be available in French and English?

Yes, commentary will be available in both French and English.

### Is the Red Bull Air Race not dangerous?

The key focus and goal for the Red Bull Air Race GmbH is to always ensure the highest level of safety for pilots, crew and the spectators at each race. A dedicated team uses state of the art technology to monitor and adhere to the regulations provided by the FAI (Federation Aeronautique Internationale), local authorities in addition to local aeronautic authorities. The pilots are highly trained, low level flying pilots who are very experienced with this type of flying.

### What is the environmental impact of the Red Bull Air Race?

The Red Bull Air Race is working with their official fuel and carbon reduction partner Air BP in order to offset the carbon emissions associated with aviation fuel during the 2018 season. In 2017, the Championship had a carbon neutral footprint thanks to Air BP and is striving to meet this target again in 2018.

There is a special environmental plan for the Bay of Cannes in place to protect the seagrass that covers 85% of the coast. In keeping with this and to safeguard the delicate ecosystem, Red Bull Air Race collaborated with a European company to sonar-scan the French bay, creating a 3D image of the sea floor that shows exactly where it is safe to position the roughly 50 anchors needed for the Air Gates.

### How many pilots will be competing in Cannes?

There are two competition categories in the Red Bull Air Race:

- **The Master Class** includes some of the world's best pilots. In 2018, 14 pilots compete in the World Championship. All 14 pilots compete at every race location.
- **The Challenger Class** pilots fly in the Challenger Cup which has been designed to build on a pilot's existing experience. The Challenger Class pilots will fly at the same locations as the Master Class pilots. Each pilot flies a minimum of four races throughout the eight-race season.

During the race in Cannes, 14 pilots in the Master Class category will be competing for World Championship points, including 3 French pilots.

In the Challenger Cup, 6 pilots will compete, including 2 French pilots.

### Will it be broadcast on TV?

Yes, the race will be broadcast live in 120 countries and in total Red Bull Air Race TV products will be visible in 177 territories.

A live broadcast of the race is scheduled on W9 and SFR Sports.

Qualifying and the race will also be available live on [www.redbullairrace.com/live](http://www.redbullairrace.com/live)

### **How many spectators will there be?**

There will be tens of thousands of spectators on site to witness history as the Red Bull Air Race takes off in France for the first time.

### **Will the Red Bull Air Race happen every year?**

The Red Bull Air Race has taken place every year since 2014 (after a 3-year hiatus). The Red Bull Air Race is always focused on bringing the Red Bull Air Race World Championship close to fans and creating an exciting championship so each year, there are new locations on the global calendar.

The Red Bull Air Race will take place for the first time in France in 2018.

Keep watching Red Bull Air Race social channels and website for further details regarding future calendar announcements.

### **How much does it cost for the City?**

The city of Cannes did not make a financial contribution to the organizer. The city of Cannes provides communal public spaces, and also logistical support for this large-scale sporting event.

### **What is the economic impact on the City?**

The presence of thousands of spectators is a factor of strong economic development for the City, and allows an extension of the tourism season that will benefit all socio-professionals of the Cannes basin.

### **Will there be fireworks?**

No, there will be no fireworks.

## CONDITIONS OF ACCESS

### Do I have to buy a ticket to watch the race?

In agreement with the prefectural authorities, a secure area has been set up for spectators of the race, which will be visible only from La Croisette.

The planes are small and will fly through the racetrack at approximately 20m above the water, therefore it will not be possible to see them from high locations in the city.

### Will it be possible to see the air race from the Place de la Castre (Suquet)?

The Place de la Castre (Suquet) will be open during the race however, people will see almost nothing because the planes are small and will fly too low to be seen from the square.

### Will there be invitations for Cannes residents?

Yes, as for the major events of the City, there will be a distribution of invitations for the residents of Cannes, but also for the inhabitants of the CAPL. Conditions will be communicated soon.

### Where can I buy a ticket to watch the race?

Tickets are available to buy from [www.redbullairrace.com](http://www.redbullairrace.com)

### How does the ticketing website work?

On the website [www.redbullairrace.com](http://www.redbullairrace.com) you will see a header at the top that says “Cannes – buy tickets” here there are several ticket categories to choose from.

Once you have purchased your ticket, you will receive a confirmation email.

This confirmation email will be exchanged for a bracelet when you arrive on site. The bracelet is essential for entry.

The bracelets collection points will be located at the Promenade de la Pantiero, at the Square du 8 Mai 1945 (also called “Roseraie”), and in the garden of the Grand Hotel.

### I am having problems with the purchasing of a ticket, who should I contact?

Ticket hotline:

Email: [tickets@samurairacing.com](mailto:tickets@samurairacing.com)

Tel: +33 9 74 59 49 20 (open Monday to Friday from 0900 to 1800)

### **Do I need an ID to book my ticket?**

There is no need to have an identity document to book a ticket on the ticketing website: [www.redbullairrace.com](http://www.redbullairrace.com). However, we recommend all the spectators/ticket holders to have an ID document on them the days of the race.

### **Can I buy a ticket for another person?**

It is possible to buy a ticket for another person. To enter the site of the event, the only imperative is to bring the withdrawal slip, sent by email after ticket purchase, and present it to the access points in order to retrieve a bracelet.

### **Can a person with reduced mobility attend the event?**

Yes, anyone with reduced mobility can enjoy the race. Ticket categories offering best accessibility for people with reduced mobility are:

- Explorer pack
- Sea View pack

In both these areas, there are dedicated spaces for holders of a disability card. To guarantee a space, please email [accessibility@samurairacing.com](mailto:accessibility@samurairacing.com) prior to the race.

Assistance will be offered to access these spaces and chairs for accompanying persons will be available.

For questions about accessibility, email: [accessibility@samurairacing.com](mailto:accessibility@samurairacing.com).

### **What age do I have to be to attend?**

Access to the site is prohibited for minors (person under 18) unaccompanied by an adult.

### **Can I buy tickets on the days of the race?**

Yes, you will be able to buy tickets on the ticketing website: [www.redbullairrace.com](http://www.redbullairrace.com), subject to availability.

On site ticketing will also be available at several box office locations.

## CATEGORIES OF TICKETS

### What are the categories of tickets and their differences?

- **Sea View:** Standing places with clear view on the race from the boardwalk. Enjoy a range of recreational activities in the Fan Zone (seated places on the sand of the Zamenhoff Beach, first come first served) – *from 8 euros*
- **Grandstands:** Guaranteed seat from one of the four purpose-built grandstands with unrivalled racetrack view – *from 49 euros*
- **Beach:** Unobstructed racetrack view from a lounge area on the Palais des Festivals Beach, and access to the Race Village with all the facilities it has to offer – *from 55 euros*
- **Beach Club:** Exclusive access to one of the private beaches of La Croisette, with unobstructed racetrack view and a 3-course meal – *from 58 euros*
- **Explorer:** Standing places with full access to the activation zone in the Race Village. Enjoy a “behind the scenes experience” and witness the pilots and teams preparing their planes for the race at the official Race Airport – *from 60 euros*
- **Sky Lounge:** The finest possible race experience tailored for discerning guests. Unrivalled views of the racetrack, five-star service and celebrated international cuisine in a tailored VIP Lounge – *from 1050 euros*

Rates and additional information available on: [www.redbullairrace.com](http://www.redbullairrace.com)

### >> SEA VIEW

#### If I buy a “Sea View” ticket, can I bring a small seat? Or can I sit on the sand?

It is not possible to bring a seat in to the venue, regardless of its size and format (folding or fixed). However, “Sea View” ticket holders will have the opportunity to sit on the sand of the Zamenhoff beach within the limit of the number of places available on a first come, first served basis.

Same conditions apply for the “Beach” ticket and the Palais des Festivals Beach. *See above.*

### >> GRANDSTANDS

#### From which grandstands do we have the best view?

All the grandstands benefit from an unobstructed view.

#### Are the grandstands sheltered from the sun?

No, the grandstands are not sheltered from the sun. We recommend the spectators to bring a cap, hat and protection against the sun.

## >> EXPLORER

### **If I did not buy the “Explorer” ticket including the visit of the official Race Airport, can I still visit the airport?**

Only the “Explorer” ticket holders will be able to visit the official Race Airport.

You can still try to buy a ticket on the day of the race on the ticketing website: [www.redbullairrace.com](http://www.redbullairrace.com), but this is subject to availability.

We highly recommend every person wishing to visit the official Race Airport to book ‘an “Explorer” ticket in advance. An invitation will be sent by email to all “Explorer” ticket holders so that they can choose the time slot of their choice for this “Behind the scenes” experience.

## >> BEACH CLUB

### **If I want to have lunch on a beach, do I have to pay a ticket? Which one and at what rate?**

Yes, in order to have lunch on one of the beaches of the Boulevard de la Croisette, it is necessary to book a “Beach Club” ticket on: [www.redbullairrace.com](http://www.redbullairrace.com). There are 18 Beach Clubs to choose from.

## TERMS OF ENTRY

### Can I come with a stroller?

Yes, strollers are allowed on the site of the event.

### Will there be instructions for bulky bags?

As stipulated in the Samurais Explorer general terms and conditions of sale, baggage larger than A4 (21 cm x 30 cm) is prohibited. In addition, only one piece of luggage per person is allowed. No luggage locker service will be provided on site.

### What are the prohibited items?

As stipulated on the Samurais Explorer general terms and conditions of sales, below is the list of the prohibited objects, products and animals (non-exhaustive list):

- Weapons and ammunition of all categories, knives, scissors, any object that can be used as a projectile or a weapon, defense sprays, sharp or blunt object
- Explosive, flammable or volatile substances
- Torches, flares, fireworks, smoke bombs or any other pyrotechnic object
- Laser pointers and laser pointer pens
- Drugs, narcotics, illegal substances whose consumption is totally prohibited on site
- Alcoholic beverages coming from outside the venue
- Glass bottles (including perfume bottles)
- Bottles of more than 50cl (Bottles of less than 50cl must never have been opened. Small jars and drinks for babies may be authorized upon risk assessment by security guards at the entrance of the site)
- Folding or stationary seats
- Walking sticks (except those required for medical purposes), flagpoles (except the flags of the race and of its sponsors as long as they are on hollow and flexible poles)
  - Baggage greater than A4 size (21 cm x 29.7 cm) (only one piece of baggage allowed per person). No luggage locker service will be provided on site.
- Rolling objects (rollerblades, skates, skateboards, bicycles, etc.) with the exception of wheelchairs for persons with reduced mobility who hold a disability card.
- Motorcycle helmets
- Noisy instruments with mechanical operation, such as megaphones and air horns
- Animals (with the exception for the dogs accompanying persons with visual disabilities)

**How long before the first race/first event of the day should I arrive (waiting time to pass the security checks)?**

Doors will open to the public at 0915 on Friday, Saturday and Sunday. We recommend all spectators to arrive early enough before the start of the race schedule in order to avoid traffic jams and crowds. We estimate a **minimum of 30 minutes** waiting time to pass the security checks.

Please keep up to date with the schedule at: [www.redbullairrace.com/en\\_INT/event/cannes](http://www.redbullairrace.com/en_INT/event/cannes)

**If the race cannot take place due to weather conditions, will I be refunded? Will I still be refunded if I have entered the race location?**

If the race is cancelled, please return to the website where you purchased your tickets. The refund policy will be communicated there in full.

**If I leave the site can I come back in?**

It will be possible for spectators to go out and re-enter the site until the end of race schedule (please note that the schedule differs depending on the day), on condition that they have validated their exit at the access points.

**Will I be able to eat and drink on the site of the event?**

In the terms and conditions of sale, you may not bring the following on site:

- alcoholic beverages
- glass bottles (including perfume bottles)
- bottles of more than 50 cl (Bottles of less than 50 cl must never have been open. Small pots and drinks for babies can be allowed upon appreciation of risk by security officers at the entrance of the site).

Food and beverage stands will be available on site to purchase using the cashless system. For further information please see the next section of this document.

## CASHLESS

Red Bull Air Race Cannes a partly cashless event!

"Cashless" is a contactless payment system. It will facilitate your food and beverage purchases on site.

### How It Works

**Step 1** Register a secure cashless account online at [www.redbullairrace.com/cashless](http://www.redbullairrace.com/cashless) using your ticket barcode.

**Step 2** Add the amount of money that you want to charge in your account. It takes less than 2 minutes and you'll be ready for the race.

**Step 3** When you arrive at the venue you will exchange your confirmation email with a wristband that will include your preloaded money. You can skip straight to Step 5!

**Step 4** If you haven't activated your online account before the event, no problem! Just come back to this page [www.redbullairrace.com/cashless](http://www.redbullairrace.com/cashless) and create an account OR go to the dedicated top-up banks on site or look out for cashless staff members at the venue to add money to your wristband.

**Step 5** Make your cashless purchase and enjoy!

If you already activated your online account at [www.redbullairrace.com/cashless](http://www.redbullairrace.com/cashless) and you still have money on your wristband after the event, any extra money will be automatically credited back to your original payment method.

If you topped up your wristband on site, you will need to create an online account after the race to request your refund. Create your account at [www.redbullairrace.com/cashless](http://www.redbullairrace.com/cashless). You will have until Sunday, May 6<sup>th</sup> at 23:59.

### FAQ

#### Are the beach clubs also cashless?

No, the Beach Clubs are not Cashless.

#### Do I have to register?

No ... But we highly advise it! Indeed, this will allow you to:

- Check expenses history
- Refill your account at any time on the website
- Get a refund if there is any credit left on your wristband

#### What happens if I lose my cashless wristband?

As your account is linked to your wristband, you can block it by visiting the information point at the venue. You can get a new wristband for free which will be credited to the balance of the chip you have blocked.

Unfortunately, if you did not create an account, blocking your wristband is impossible but you can still get a new one at the venue to top-up.

### **Is my cashless wristband free?**

Yes!

### **How do I recover the balance of my cashless wristband after the event if I already created an account?**

If you already activated your online account at [www.redbullairrace.com/cashless](http://www.redbullairrace.com/cashless) and you still have money on your wristband after the event, any extra money will be automatically credited back to your original payment method.

### **How do I recover the balance of my cashless wristband after the event if I did not create an account?**

In order to reclaim your balance, you must create a Cashless account. It's quick and easy: visit [www.redbullairrace.com/cashless](http://www.redbullairrace.com/cashless). From there you create your Cashless account by filling your first name, your name, email, a password, the code that is on the back of your cashless wristband and your Bank credit card information.

Once logged into your account, click the « Reimbursement » button. Your bank account will be credited before the end of the month. You will have until Sunday, May 6<sup>th</sup> at 23:59 to claim your outstanding cash.

### **IMPORTANT: KEEP YOUR WRISTBAND!**

Do you have questions? Having trouble with your account?

Do not hesitate to contact us via [cashless@samuraisracing.com](mailto:cashless@samuraisracing.com)

## TRAFFIC CONDITIONS

### How can I get there by car?

An event of this magnitude requires significant logistical measures to ensure the safety of participants and spectators, while minimizing the inconvenience of parking and traffic conditions.

You will find on the website of the city of Cannes, all information. See: <http://www.cannes.com/fr/dossiers-cannes-com/annee-2018/cannes-red-bull-air-race/informations-pratiques.html>

### Have public transport arrangements been put in place for the event? (pick up in different points of the city to avoid traffic jams?)

To facilitate traffic during the event, parking areas are in place and can be reserved on the online parking reservation platform: [http://www.gestion.interparking-france.com/index\\_resa.php?num\\_parc=38&event=RedBullAirRace](http://www.gestion.interparking-france.com/index_resa.php?num_parc=38&event=RedBullAirRace)

Once you have reserved a parking space on this platform, you will receive a booking confirmation email.

During the event, the bus network will be strengthened to facilitate access to the site.

Please check the latest information on schedules and fares on the Palm Bus website.

Note that some bus lines will take a modified route.

## MARITIME REGULATION

The following information has been prepared by the City of Cannes. For more information please visit:

<http://www.cannes.com/fr/actualites/annee-2018/mars/red-bull-air-race-zone-maritime-reglementee.html>

**Can an individual with a small boat go to the Bay of Cannes to admire the Red Bull Air Race (as during the pyrotechnic art festival?)**

As the Red Bull Air Race planes will be flying over the water in the Bay of Cannes, a specific maritime regulatory system has been defined by the prefectural authorities for the event, materialized in the plan below.



Thus, navigation (including entries and exits from the Old Port and Port Pierre Canto) and swimming will be prohibited on 20, 21 and 22 April from 0830 to 1900 in the Bay of Cannes (see the area marked in red).

This maritime regulation also provides for a regulated navigation zone in the surrounding area (see the area marked in dark blue on the above plan). In this zone, navigation is limited to 3 knots and the anchorage prohibited.

Beyond these areas, anchoring is allowed.

For more information, please visit [www.cannes.com/fr/actualites/annee-2018/mars/red-bull-air-race-zone-maritime-reglementee.html](http://www.cannes.com/fr/actualites/annee-2018/mars/red-bull-air-race-zone-maritime-reglementee.html)

#### **Can I take my boat out of Port Pierre Canto / Old Port?**

Entrances and exits from the Old Port or Port Pierre Canto must be done outside the navigation ban hours set from 0830 to 1900.

#### **Will the shuttle service to the Lérins islands (Sainte Marguerite / Sainte Honorat) be maintained?**

The shuttle service to the islands Sainte Marguerite and Sainte Honorat will be exceptionally transferred to the port of Golfe-Juan.

#### **Could I go to the islands with my private boat?**

Outside the forbidden zone of navigation in Bay of Cannes, navigation is possible everywhere else, including the islands.

#### **Who should I contact for more specific information?**

For access to Canto ports >> Port Canto telephone switchboard +33 4 92 18 84 84 For access to Pointe Croisette and Moure Rouge ports >> telephone switchboard +33 4 93 94 37 71 For access to the Old Port >> Telephone of the Old Port (CCI) (+33 4 93 217 217) and Secretariat Port Authority (+33 4 97 06 46 57) For maritime navigation in the Bay of Cannes: Coastal and maritime service: +33 4 97 06 42 73 For maritime navigation - CROSSMED: +33 4 94 61 71 10